



As a retired State of Wisconsin employee, you can elect to have vision care coverage through Spectera. Spectera provides voluntary vision care coverage through over 500 Wisconsin retailers and private practice doctors and covers the examination, lenses, and frames (or contacts). The enclosed materials describe the benefits to a greater degree.

After reviewing the benefits, if you determine that Spectera's vision care plan is right for you, please complete the enclosed enrollment form and mail it to Spectera, Attn: Spectera WI Retiree Vision, 121 W. Wacker Drive, Suite 1400, Chicago, IL 60601 or fax it to (312) 920-9228.

***Please return the enrollment form, if coverage is desired, before
November 17th, 2006***

Here are some of the more common questions.

Q: What are the steps for receiving this benefit?

- A:
1. Locate a Network Provider
 2. Call to schedule an appointment
 3. Notify Network Provider that you have Spectera
 4. Receive your eye care services
 5. Pay copay to Network Provider

Q: How can I locate a provider?

A: You have two easy options:

- Call Spectera's Interactive Voice Response (IVR) system – 24-hour toll-free provider locator at 1-800-839-3242 and select the English or Spanish option. Then select Option 1 "Open Enrollment." Enter the ZIP code of your choice and several providers will be listed.
- Visit Spectera's Web site at www.spectera.com, and select "Future Member." Then, simply enter the desired ZIP code to view Spectera's directory.

Q: How do I nominate an eye care doctor?

A: You may visit our Web site at <https://www.spectera.com/providerLocatorInput.jsp> and select "Provider Nomination Form" at the bottom of the page to submit your nomination online, or call Spectera directly.

Q: Will I receive an ID card or claim form from Spectera?

A: No. ID cards or Claim Forms are not necessary. Simply make an appointment with a Network Provider and let them know that you're a member of Spectera.

Q: Can I apply through evidence of insurability if I miss the open enrollment period?

A: No, you may only enroll during the annual open enrollment period.



Q: How do I receive benefits if I choose to see an out-of-network provider?

A: You should pay your bill in-full for the services you receive. Simply submit an itemized copy (including cost of the exam, lens type and frame) of the receipt to Spectera. Be sure to include the member's Social Security number and patient's date of birth when submitting the receipt for reimbursement.

You will be reimbursed according to the plan's maximum schedule of allowances.

Please forward this information to the following address:

Spectera Claims Department
P.O. Box 30978
Salt Lake City, UT 84130

Q: Who can I call if I have questions or concerns about my Spectera vision coverage?

A: Questions concerning your Vision Care Plan should be directed to Spectera's Customer Service Center at 1-800-638-3120, **TDD 1-800-524-3157** for the hearing impaired between the hours of 7:00AM to 10:00 PM CT Monday through Friday and Saturday from 8:00AM to 4:30 PM CT.

Q: What if I want contacts instead of eyeglasses?

A: You may receive contact lenses in lieu of eyeglasses. Spectera covers a wide selection of contact lenses covering over 50 styles of soft lenses and over 25 styles of disposable lenses (up to 4 boxes annually, depending on prescription). When selecting contact lenses, ask the Spectera provider which contacts are covered-in-full under the Spectera vision benefit. The materials copay applies to the covered contacts.

If you select contact lenses from outside the covered selection, there will be a \$105.00 contact lens allowance applied to the fitting/evaluation fee and purchase of the non-covered contacts. The materials copay **does not** apply to the non-covered contacts.

Q: What if I visit a Spectera provider after customer service hours?

A: Providers have 24-hour access to the automated IVR system. Therefore, providers are able to verify eligibility at any time.

Q: Can I see one doctor for my examination and have my materials made by another doctor?

A: Yes. If you see two participating doctors, be sure to tell both doctor's offices that you are covered by Spectera's vision plan so that each doctor can verify your eligibility. Please also check with the doctor's office that will be dispensing the materials to be sure that he or she will fill another doctor's prescription.